



Making sure the electricity in your home is safe





About Clanmil Housing

We are Clanmil Housing.
We own lots of homes.



You pay us money called rent to live
in one of our homes.



There are things we must do to
make sure your home is safe.



And there are things that you must
do too.



This easy read booklet tells you what
we must do and what you must do



Electricity check

Electricity makes things like your lights, kettle, TV and phone charger work.



Electricity comes into your home through wires.



We will send someone to your home to check your electricity wires.



We will do the check every 5 years.
We will tell you when it will be.



We also do another check.
We check things in your home that use electricity.



We will do the check every year.
We will tell you when it will be.



What you can do

At night turn off things that use electricity.



But do not turn off your fridge or freezer.

What to do if your electricity is not working



If your electricity goes off, things that use electricity will not work.



Your home will have a **fuse box** or a **circuit breaker**.

They stop the electricity in your home from getting too strong.



It is important to know where your fuse box is or circuit breaker is.



It is important that you know how they work.

You can ask us to show you how to work them.



Here is what you should do if your electricity stops working.



Step 1

Unplug the thing that might not be working properly.



Step 2

If you have a fuse box, check the fuses.



Step 3

If you have a circuit breaker, reset the circuit.



If this does not help or you get an electric shock, contact us:



Phone:

028 90 876019



Email:

repairs@clanmill.org.uk



Contact us

For more information or if you have any questions you can contact us:



By phone:

028 90 876019



By email:

housing@clanmil.org.uk